



Monthly Newsletter

In an effort to keep all GSG team members informed and updated, GSG will now be sending out monthly newsletters with company updates, events and best practices. For any ideas, article suggestions or questions, please feel free to submit here: <https://bit.ly/2Ja6JCq>



OVERVIEW:

- Mission Statement & Values
- Employee of the Month
- Recognition Programs
- Calendar - Training & Events



MISSION STATEMENT

GSG Protective Services' mission is to ensure the safety and well-being of our clients and team members.

We take our responsibility seriously to provide the best customer service and address all client and team member matters quickly and efficiently through providing an open and positive work environment.

VALUES

PROFESSIONALISM

We maintain professionalism in all aspects of our work and in every action we take. Our professionalism is rooted in the quality of our service and in our pride for our work.

RESPECT

Everyone is treated with respect and we value different backgrounds, viewpoints and cultures.

OPEN COMMUNICATION

We maintain consistent and open communication with each other and our clients. Effective communication is key for providing the best service and applying informed strategies.

TRAINING & EDUCATION

Training is a critical element in efficiently and effectively reducing risk. All our team members receive extensive training and educational courses that exceed industry standards.

EMPOWERMENT

All our team members are empowered to provide a safe environment, while also providing excellent customer service.

CUSTOMER SERVICE

The well-being of our business relies on the well-being and safety of our clients. Everything we do focuses on exceeding client expectations and satisfying all client needs.

TEAMWORK

We believe in working closely with our team members and clients as one team. We devote ourselves to creating an atmosphere of support and communication for everyone to collectively thrive.



APRIL'S EMPLOYEES OF THE MONTH

DAVID SUTTICE

Los Angeles Office

Thank you David for always being a team player, and providing excellent customer service! We are truly lucky to have you working with our SRO Housing Team.

Lisa Davis

Los Angeles Office

Lisa is praised for her excellent customer service and her ability to get along with everyone around her, including management and her fellow employees. Thank you for your hard work at Culver Studios!

you ROCK!



thank
you

Jose Cova

Upland Office

Jose goes above and beyond his duties and continuously demonstrates great leadership, determination and commitment to GSG. We are thankful for all your hard work as a flex officer.

RECOGNITION PROGRAMS

Our recognition program is designed to reward employees for demonstrating stellar work ethic & work practices, as well as for exhibiting great decision making.

Monthly

- Certificate of Outstanding Service
- Certificate of Appreciation, \$100 bonus
- Certificate of Accommodation, \$500 bonus

Yearly/Throughout

- Employee Raffle Program
- Employee Gift Card Program
- Employee of the Year

HOW IT WORKS:

Employee Raffle Program: quarterly raffles to win prizes. Patrol officers, schedulers, ops managers & management are allotted entries to issue employees.

- Employee of the month = 5 entries
- Honorable mentions = 2 entries
- Receiving an award = 3 entries

Gift Card Program: supervisory staff gives out \$25 for excellent work.



May 2018

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2 Chemical weapons training	3	4	5
6	7	8	9	10	11	12
13	14	15 Pay Day Día de Pago	16	17	18 CPR/First Aid training Pay Day Día de Pago	19
	BSIS Firearms certification (Day 1 & 2)	Re-certification (Day 2 only)				
20	21 Chemical weapons training	22	23	24	25 Pay Day Día de Pago	26
27	28	29 BSIS Firearms certification (Day 1 & 2)	30 Re-certification (Day 2 only) Pay Day Día de Pago	31		

Classes

Chemical weapons training: Understand how chemical weapons/MACE work. Learn the necessary steps to take to effectively complete your tasks.

CPR/First Aid: Earn your CPR/First Aid certification and be able to provide immediate care.

BSIS firearms certification: Bureau of Security and Investigative Services firearms certification; for re-certification, only attend the second day.

Firearms quarterly qualification: Complete your quarterly firearms check for continued firearm admission.

To register for classes, please call 310-371-5300 or email: info@gsgprotective.com

Classes are offered at the Los Angeles Office
15901 Hawthorne Blvd. Suite #110
Lawndale, CA 90260

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